



Dear agent

October 2022

Limerick Language Centre (est. 1990) is a quality English Language School in the west of Ireland which is recognised by ACELS, a service of Quality and Qualifications in Ireland for English Language Teaching (ELT). In addition, all of our teachers are university graduates and certified teachers of EFL. Teachers at Limerick Language Centre are energetic and enthusiastic, many have more than 10 years of teaching experience in Ireland and abroad. Our teachers are committed to continuous professional development which helps to appreciate recent developments in EFL. Students are given the opportunity to practise English in contextualised and practical situations in our classrooms. We provide high quality English language programmes and we also take a personal interest in each student and are proud of the outstanding mixture of nationalities which we work hard to maintain all year round.

Limerick Language Centre is located in 2 beautiful Georgian buildings: the main building (16 Mallow St) just a 3-minute walk from the main shopping area in Limerick and across the road from the picturesque 18th century 'People's Park' and our second building is one-minute walk away on the main street (52 O'Connell St). The school is medium-sized with 12 purposely-designed classrooms with Wi-Fi access. There are cosy student lounges and kitchens for students to use during their free time. There is also a self-access room where students can use computers and printers for project work, research, personal use, email access, etc. along with a school library. Students can, at no charge, access the internet by using the school's computers or their own laptops/tablets/smart phones: our entire school is Wi-Fi enabled

You will find details of our 2023 Programmes & Prices on the following pages. Here is a quick overview:

Standard Programmes (GE-20 & CAE-20): 20 lessons/15 hours per week, General English, Monday to Friday. CAE-20 is a combination of C1 level general English and CAE preparation.

Intensive Programme (PET-26, FCE-26 & IELTS-26): In addition to 20 lessons/15 hours per week, we also offer the option of taking an additional 6 lessons/4.5 hours per week which are taught afternoons and include exam preparation for the Cambridge B1 and B2 general English exams and the IELTS academic English exam. This represents 26 lessons per week.

Academic Year Programmes (AY-PET, AY-FCE, AY-CAE & AY-IELTS): The Academic Year Programme is specifically designed for Non EU/EEA students who wish to follow a 25-week full-time Standard programme in English while also taking the opportunity to travel and work in Ireland.

Each of the above can be paired with accommodation in a **Host Family** or **Student Apartment** which are available all year round. We have programmes suitable for all levels from Beginner to Advanced.

Our commission structure to you as agent:

Commission: 25% on tuition / 10% on accommodation / 15% on visa renewal offer price
(no commission on administration, book, exam, insurance or transfer fees)

Thank you for your interest in Ireland and in our school! Please let me know at any time if I can answer any questions.

Alan Brennan, Director



Limerick Language Centre, 16 Mallow Street, Limerick, Ireland

Phone: +353 61 415292

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English Programmes & Fees

2023

(Minimum age: 18)

All language programmes are guaranteed once a student has been accepted for levels A1 Beginner up to and including C1 Advanced. Students must complete a level placement test and inform us of the result when registering for the programme (See *online test on www.english-in-limerick.com*). Students may discuss their level and language needs with their teachers and the Academic Director. Students complete progress tests every 4 weeks.

Students can:

1. Borrow their course book for the duration of their course
2. Avail of the free Wi Fi throughout the school building
3. Use the computer facilities and reference materials in the Student Self-Access area
4. Borrow books in the Student Library
5. Make free tea and coffee and use the fridges and microwaves in the kitchen areas
6. Relax and use recreational facilities in the Student Lounge

Schedule

1. All morning classes are General English group classes with a maximum number of 15 (average 10) per class
2. Exam classes and 1-to-1 classes take place in the afternoons
3. CAE-20 is a combination of C1 level material and CAE preparation in the mornings only

Weekly Class Schedule:

Standard	(15 hours/20 lessons)	9.00-10.30 & 11.00-12.30 (Monday to Friday)
Intensive	(19.5 hours/26 lessons)	9.00-10.30 & 11.00-12.30 (Monday to Friday) & 3 x 1.5-hour classes in afternoons

School holidays:

19.12.22-06.01.23, 06.02.23, 17.03.23, 10.04.23, 01.05.23, 05.06.23, 07.08.23, 30.10.23, 18.12.23-05.01.24

Year-round programmes

Low season (September to June) / High season (26/06/23 – 25/08/23)

		No. of lessons per week	Low season	Prices per week			High Season
		1 lesson = 45 minutes	Weeks 1 - 6	Weeks 7 - 12	Weeks 13 - 24		
Standard	GE-20	20 general	€140	€130	€120	€160	
	CAE-20	20 general + exam prep.	€140	€130	€120	€160	
Intensive	PET-26	20 general + exam prep.	€200	€190	€180	€220	
	FCE-26	20 general + exam prep.	€200	€190	€180	€220	
	IELTS-26	20 general + exam prep.	€200	€190	€180	€220	
	Admin fee	€30	1-to-1 lesson	€40	Book (optional)	€ 40	

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Academic Year programmes (25 weeks programme + 8 weeks holidays)

The Academic Year Programme is specifically designed for Non EU/EEA students who wish to follow a 25-week full-time programme in English. Students are allowed to stay in Ireland for an 8-month period, may work part-time for up to 20 hours per week during their studies, and take the opportunity to travel and work in Ireland during their holiday period.

Course name	Duration	Fees (1 st visa)	Min. level	Fees (renewal offer)
AY-IELTS	25 weeks + exam prep.	€2800	A1	€2000
AY-PET	25 weeks + exam prep.	€2800	A2	€2000
AY-FCE	25 weeks + exam prep.	€2800	B1	€2000
AY-CAE	25 weeks + exam prep.	€2800	B2	€2000
Admin fee	€50		Exam fee*	€210
MediPEL**	€140		Book (optional)	€40

Weekly Class Schedule: AY-IELTS, AY-PET & AY-FCE (25 weeks)

13 weeks (15 hours/20 lessons) 9.00-10.30 & 11.00-12.30 (Monday to Friday)
 +
12 weeks (19.5 hours/26 lessons) 9.00-10.30 & 11.00-12.30 (Monday to Friday) & 3 x 1.5-hour classes in afternoons

Weekly Class Schedule: AY-CAE (25 weeks)

25 weeks (15 hours/20 lessons) 9.00-10.30 & 11.00-12.30 (Monday to Friday)

REQUIREMENTS for Academic Year students:

*Students must register for and sit a recognised end-of course exam such as Cambridge or IELTS examination. Before registration with GNIB, you must pay an end-of-programme exam fee to the school which we can use later when registering you for the appropriate examination. The school will register students for the appropriate end-of-course exam when registration dates are available.

Students must have valid **medical insurance + **protection of enrolled learners**. Students can purchase **MediPEL Insurance** through Limerick Language Centre which is accepted by Irish Immigration Service (INIS) and Garda National Immigration Bureau (GNIB).

Examinations

Cambridge Examinations usually take place in March, June, August and December (specific dates to be finalised). Students can take their exams at the Cambridge Exam centre at the University of Limerick. Alternative examination centres are in Cork, Galway and Dublin. IELTS exam dates are more frequent. Students can take their exams at the IELTS testing centre in Limerick. Alternative examination centres are in Cork, Galway and Dublin. Students following these courses are recommended to take a 12-week course but are welcome to join an existing group for a shorter period of time.



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Accommodation

1. Host Family Accommodation (Minimum age: 18):

1. Breakfast, packed-lunch/lunch & dinner, every day.
2. The evening meal in the company of family members.
3. Laundry facilities
4. A relaxed and sociable atmosphere, whether conversing or watching television.
5. A comfortable single bedroom, cleaned weekly.
6. A change of bed sheets and towels once a week.
7. A desk or table provided in the room. Alternatively, a quiet area to study elsewhere in the house.
8. Adequate storage for clothes
9. Access to a shower or bath once a day with an adequate supply of hot water and towels.
10. Sufficient light and heat when necessary.
11. No other student of the same mother tongue in the home (unless requested for couples, siblings or friends)
12. Fresh food, varied from day to day.
13. Wi Fi or internet access

Single room per person per week

€230

Accommodation fee

€20

Double/twin – couple/friends sharing per person per week

€210

Extra Night

€35

2. City Host Accommodation (Minimum age: 18):

1. Self-catering option similar to our host families but offers more freedom
2. Single or shared room (shared bathroom facilities)
3. Shared living facilities with the owner
4. Laundry facilities
5. Bed linen is provided (no towels or toiletries provided)
6. A desk or table provided in the room. Alternatively, a quiet area to study elsewhere in the house.
7. Adequate storage for clothes
8. Sufficient light and heat when necessary.
9. Wi Fi or internet access

Single room per person per week

€230

Accommodation fee

€20

Double/twin – couple/friends sharing per person per week

€210

Extra Night

€35



3. Student Apartment Accommodation (Minimum age: 18):

1. Single en suite bedroom (bedroom including shower, washbasin & toilet)
2. Fully-equipped kitchen for self-catering
3. Access to laundry facilities in Student Village for a small fee per use
4. A comfortable living room (no television provided)
5. Bed linen is provided (no towels or toiletries provided)
6. A desk in your room
7. Adequate storage for clothes
8. Electricity, Wi-Fi, water and waste disposal included in price

Single room per person per week

€180

Accommodation fee

€20

Extra Night

€30

Local Arrival Transfer

Limerick City Centre to accommodation per person €25

Shannon Airport to accommodation per person €45





TERMS AND CONDITIONS: Limerick Language Centre (LLC)

1. Cancellation and Refund

Cancellation of booking before arrival: For cancellations received at least fourteen days prior to the course commencement, fees will be refunded less any bank charges incurred and registration fee. For cancellations received within 7-13 days of course commencement, 50% of the course fees will be refunded. For cancellations of fewer than 7 days no refund is given.

Cancellation after Arrival: Once a student has commenced their course at LLC they are obliged to complete their full course of study. The full course of study is defined as the initial enrolment period. No refund will be given for course fees if a student withdraws from the course before the completion of the full course of study.

If a student wishes to change the course they are attending it may be possible to change to an alternative course or programme of the same value, depending on availability. Students cannot change from group tuition to individual tuition. No refunds can be given for course changes including changes to a less intensive course. Students who have obtained an extension to their visa as a result of a course extension cannot cancel that extension and will not be entitled to any refund.

Refunds, where applicable, will be completed within 4 weeks of receipt of request for a refund. Please contact the Accounts Manager, who is responsible for completing refunds, at info@english-in-limerick.com.

2. Visa and Immigration Guidelines for non-EEA students

Students requiring a Visa to study in Ireland should contact the nearest Irish embassy for detailed information and allow at least two months for processing visa applications. We can assist with the application procedures for the Visa when required. All fees must be paid in advance and an invitation letter with details of the transfer will only be issued once the funds have been received in full by bank transfer. If original copies of documents are required from LLC they can be sent by mail free of charge or by courier for a fee of €65. Students who experience delays in having their visa issued can postpone their course.

Visa Refusals: We will refund all prepaid money minus administration fees and any bank charges incurred on all visa refusals. Written proof of the visa refusal from the Embassy is required.

REQUIREMENTS for Academic Year students:

- Non EU/EEA students who intend to stay in Ireland for more than 90 days are required to register with the Garda National Immigration Bureau (GNIB). There is a charge of €300 each time you register. (The registration fee quoted is €300 at time of printing, but may be subject to change).
- Before registration, you must pay an end-of-programme exam fee to the school which we can use later when registering you for the appropriate examination. You must register for and sit a Cambridge or IELTS examination. The school will register students for the appropriate end-of-course exam when registration dates are available.
- You must have valid medical insurance & learner protection insurance. You can purchase MediCover Insurance and PEL insurance (or a combination – MediPEL) through Limerick Language Centre which is accepted by the Garda National Immigration Bureau (GNIB)
- You must show proof of finances of at least €3000 (this can be a bank statement in your name from your country or Ireland)
- You must obtain a school letter
- You must have a minimum attendance rate of 85%

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Check list before registering with GNIB:

- School letter
- Medical insurance
- Learner Protection
- Passport
- Proof of finances/bank statement
- Proof of address in Ireland
- Bank card (debit/credit - required to pay GNIB fee)

School policy on **punctuality and attendance**:

Students must attend a minimum of 85%. Each week, the Director will check attendance.

1. If you begin to attend less than 85% then the Director will give you a verbal warning.
2. If your attendance is below 85% a second time, the Director will give you a written warning.
3. If your attendance remains below 85% after this time, the school will report you to GNIB and INIS
4. If you have 25% or more uncertified absence during your first 6 weeks, this fact will be communicated to GNIB and INIS
5. If you cannot make up attendance to a minimum of 85% before the programme ends, this fact will be communicated to GNIB and INIS
6. Students may not arrive for class later than 15 minutes after class has started or leave earlier than 15 minutes before class has ended.

Sick leave

It is important that you contact the Academic Manager immediately by email or text on the first day of sickness and each day subsequently. You must provide us with a certificate from a doctor on the first day of your return.

Holidays

Students may not take unscheduled holidays except in documented cases of illness or family bereavement. You must receive permission from the Academic Director for any holiday. This is a documented process and you will receive your permission in writing. All scheduled holidays are posted on the school website. Once you have completed your full course, you are entitled to take holidays for the remainder of your stay in Ireland.

End-of-course examination: Students are registered by the school for the appropriate exam when registration is open for the exam centre. We will record your registration. Students must provide us with examination results, which we will also record, before we can issue a final course certificate.

The Academic Manager is responsible for maintaining and monitoring attendance records, recording sick leave and holiday requests, registration of students for end-of-course exams: info@english-in-limerick.com

3. Holidays for long-term EU/EEA students (no visa required)

Students are permitted to take holidays depending on the duration of their course. The following regulations apply:

- Holidays cannot be taken in the middle of a week (Must be booked from Monday to Friday)
- Students must give the Institute at least 2 weeks' notice in advance of the holiday
- Upon returning from a holiday, students may have to take a level test before being placed in a class
- In the interest of the student's academic progress, only one holiday is permitted during any 12 week period/two holidays are permitted during any 25 week period
- Where possible, students are advised to take holidays only on completion of their current level

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4. Postponement of Courses

If you cannot attend your course, you may postpone it. All postponements must be made in writing at least seven days prior to the course start date. You have three months in which to inform LLC of your new dates. LLC will hold all fees already received for the three-month period. A course may only be re-arranged once.

5. Public Holidays

In the case of public holidays, which occur on a Monday, students may begin their course on the Tuesday of that week. Public holidays are non-refundable.

6. Accommodation

Prices for accommodation are quoted per week, 7 nights. Refunds will not be given for early departure unless 2 weeks' notice is given. Extra nights in host family and residence are possible subject to availability and an additional charge. Accommodation details will only be sent once all fees have been paid in full. Students wishing to extend their accommodation should check availability well in advance of completion of their initial stay.

7. Airport Transfers

Transfer details should be sent to us at least seven days prior to the arrival of the student. For students booking an airport transfer, we ask for the flight number and arrival time. Missed transfers are non-refundable.

8. Discipline: Absenteeism & Expulsion

If students' behaviour, conduct or attendance is unsatisfactory, they will be subject to the School's disciplinary procedures. A serious breach of conduct may result in expulsion. You will be given 1) a verbal warning, 2) a first written warning and 3) a 2nd and final written warning. Failure to make improvements at this point will result in expulsion. In the event of an expulsion, fees are not refunded. Additional charges for flights and other costs will not be covered by the school and are the responsibility of the student.

9. Complaints and grievances

Students are requested to use our Student Feedback form to make a complaint in writing – this can be requested in the office or by email (info@english-in-limerick.com). Any complaint received is acted upon immediately and a resolution reached not later than 2 weeks after receipt of the complaint.

Both the Managing Director and Academic Manager hold responsibility in this area: info@english-in-limerick.com

10. Insurance

Students must arrange appropriate medical, travel and personal insurance. Students travelling from EU countries should bring their European Health Insurance Card with them. This only entitles students to emergency hospital care and attendance at certain doctors. Please note that this will not cover elective procedures or dental visits.

To comply with immigration guidelines, all non-EU students are required to have medical insurance valid for their entire stay in Ireland. We can organise medical insurance for non-EU students.

Students are not insured by the school or by the family, against accidents, illness, theft or loss of personal effects, and the school accepts no responsibility in the event of such occurrences.



11. Learner Protection

Limerick Language Centre is a member of Marketing English in Ireland (MEI).

In 2012 the Irish government introduced a legally binding requirement for all schools and colleges to protect their enrolled learners through the Education and Training Act 2012. As a result of this legislation the Department of Justice & Equality cannot recognise a programme unless Learner Protection arrangements are in place for the programme. Arrangements by providers for the protection of enrolled learners are governed by Section 65 (4) of the 2012 Act.

Learner Protection Insurance means that in the event that a school closes before the completion of your course that the school providing the course must have a mechanism in place to either ensure you are placed into another school to complete your course or for you to receive a refund of fees last paid.

Marketing English in Ireland have created an exclusive insurance scheme for its members through Study & Protect which protects all students against the risk of failure of their school to deliver a course which you have paid for. The scheme is underwritten by Aviva, an A rated insurance company, and satisfies the requirements of section 65(4)(b) of the Education (Amendment) Act 2012. This policy provides at a minimum for the continuation of your academic course in another MEI school or the return of the unused portion of your fees if this is not possible.

12. Publicity Materials

Permission is given for the use of student comments or testimonials and photographs/images of students in the official promotional material for LLC by the student with acceptance of these terms and conditions.

13. Legal Notice

Limerick Language Centre reserves the right to change the details of its services, including courses, facilities and course dates where circumstances beyond the Institute's/company's control necessitate such changes or where the number of enrolments is not enough to operate a course viably. The right is also reserved to decline any person at any time without liability.

Limerick Language Centre gives notice that all arrangements for transport, activities or accommodation are made by LLC as an agent upon the express condition that they shall not be liable for any injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason of any defect in any vehicle or through the acts of default of any company or persons engaged in conveying the passenger, or in carrying out the arrangements of the programmes, or otherwise in connection therewith of any family member. No responsibility is accepted for losses or additional expenses due to delays or changes in air, sea, rail, bus or other services, sickness, weather, war, quarantine, strikes, or other liability.

14. Privacy Notice

Why do we need your personal information when you apply?

We need your personal information to book and arrange your English language programme, accommodation and local arrival transfer. We will not share this information with anyone outside of our organisation unless required by law. You have the right to access this information at any time.

You may read our full Privacy Notice on our website: www.english-in-limerick.com

